

Manchester Grand Hyatt San Diego

December 7-10, 2025 San Diego, CA

Travel & Lodging

Hotel

Manchester Grand Hyatt San Diego 1 Market Place San Diego, CA 92101

Hotel rates in the CUES block are as follows:

• Run of House: \$329/night

Guaranteed King Room: \$354/night

CUES has reserved a limited number of rooms at the Manchester Grand Hyatt San Diego at the discounted rate above. To make hotel reservations, <u>book online here</u>. Room rates and availability are not guaranteed, so CUES recommends making your reservations early. The discounted CUES rate will expire when the block is full or on Thursday, November 13, 2025, whichever happens first. The hotel offers great amenities, discounted rates, and networking opportunities. Staying within the CUES room block will help keep registration prices down.

*Please remember that all hotel arrangements are strictly between you and the hotel. If you have accessibility needs for your stay, please request those directly with the hotel. If you are no longer able to attend or your flight is canceled, you are responsible for calling to cancel your room reservation.

Check-in time is 4:00 p.m., and check-out is 11:00 a.m.

Airport

The Manchester Grand Hyatt San Diego is 3 miles or about 10 minutes from San Diego International Airport (SAN).

Car Rental

CUES has negotiated a discount when you book with Enterprise and National for this meeting. You can take advantage of our discounted rates by booking online using the below links. Be sure to reference account number **OSMB44A** when making all reservations.

Enterprise Reservations | National Reservations

We also invite you to enroll in the Emerald Club loyalty program. As an Emerald Club member, you can bypass the counter and choose your own vehicle, earn free rental days, receive arrival & return alerts, receive e-receipts, and maximize benefits while still enjoying our CUES corporate discount. Click here to enroll in Emerald Club (Emerald Club benefits applicable to both Enterprise & National reservations).

Optional Events

Pre-Conference Workshop (attendee only)

FAQ

Who should attend Directors Conference?

CUES Directors Conference is for credit union directors, board chairs, board officers, supervisory committee members, board liaisons, and CEOs. Consider sending your entire board so your group can benefit from learning and participating in discussions together and heading home on the same page.

We can also help you arrange a board meeting while you're at Directors Conference, contact us at events@cues.org and let us know you'd like the details.

What does my registration fee include?

In addition to the great content and speakers we have lined up, your registration includes:

- Welcome Reception for attendees & their guest (Sunday)
- Three breakfasts (Monday, Tuesday, and Wednesday)
- Luncheon on Monday
- All educational sessions and materials

Will I earn Continuing Professional Education (CPE) credits for attending?

Yes! This conference meets the following standards:

- CPE Credits earned: up to 12
- Program Level: Overview
- Delivery Method: Group-Live
- Advanced Preparation: No advance preparation is required
- Prerequisites: Not required for this program

Credit Union Executives Society (CUES) is registered with the <u>National Association of State Boards of Accountancy</u> (NASBA) as a sponsor of continuing professional education on the National Registry of CPE Sponsors. State boards of accountancy have final authority on the acceptance of individual courses for CPE credit. Complaints regarding registered sponsors may be addressed to the National Registry of CPE Sponsors, through its website linked above.

I have special dietary, mobility or accessibility needs; can you accommodate me?

The comfort and well-being of our attendees is of utmost importance to us; we will make every effort to make sure you are comfortable at our events!

Please email <u>events@cues.org</u> as soon as you know you're attending a CUES event. Be sure to include your name, credit union, the CUES event you are registered for, and everything we need to know to accommodate your request.

We'll be in touch with any questions we have, and let you know how we can help.

What should I pack?

Suggested dress for the conference is business casual attire. Although we try to keep meeting room temperatures comfortable, we suggest you bring a sweater or jacket.

What is available for my guest?

Your companion is welcome to join you for the Welcome Party on Sunday, December 7, and breakfast on Monday, Tuesday, and Wednesday. The cost for the meal plan is \$325. A badge is required for these meal functions.

I've registered; where can I get more information?

Right here! We are currently working on an informational packet for attendees. It will contain everything you need to know about attend this event, including:

- Where to stay
- What airport to fly into, and other transportation information
- When to arrive
- What to pack
- Spouse/guest information, if applicable

What is CUES' cancellation policy?

ALL CANCELLATIONS MUST BE IN WRITING (cues@cues.org).

- Prior to 60 days full refund
- 31-60 days before the start of the event 50% refund
- 0-30 days before the start of the event no refund

Due to financial obligations incurred by CUES, no refunds or credits will be issued on cancellation requests less than 30 days prior to the start of the event. Substitute attendees are welcome, subject to eligibility.

Substitute attendees are welcome, subject to eligibility. CUES reserves the right to cancel or reschedule the event due to unforeseen circumstances and will refund fees if the event is rescheduled or the location is changed and you cannot attend.