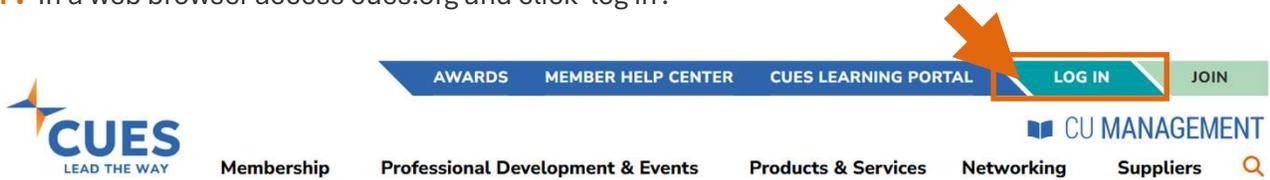# Creating / Resetting Your Password

Creating / Resetting Your Password

As a new member of CUES, creating your password is the first step to accessing your benefits.

PROCESS
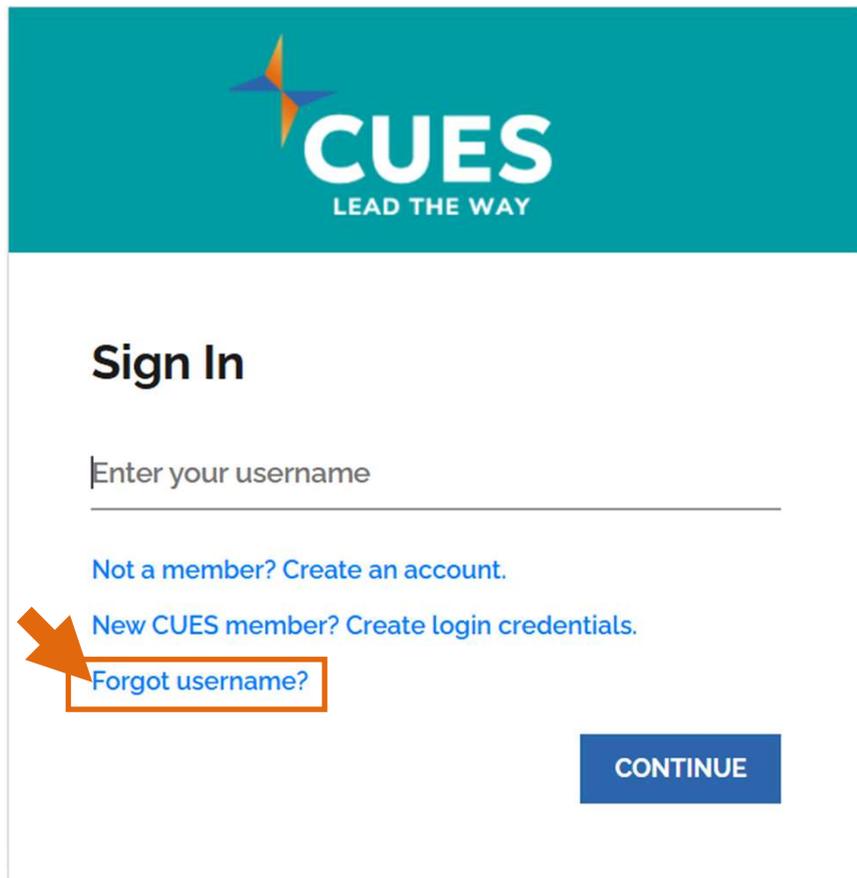For All Members

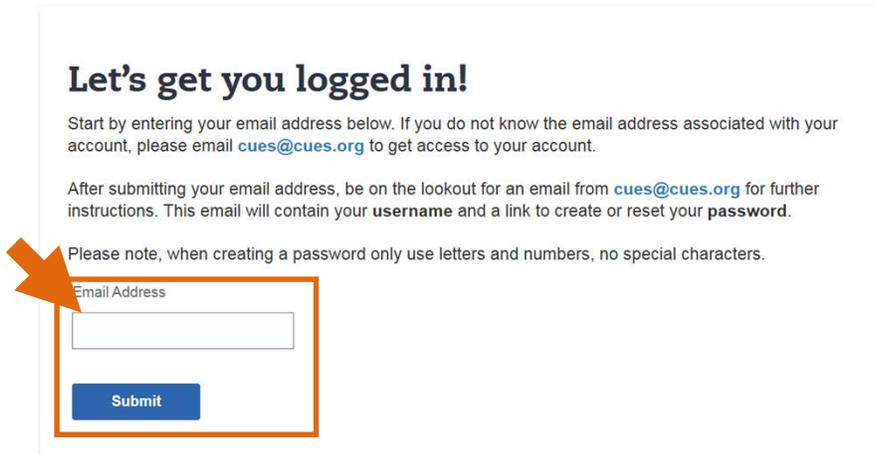1. In a web browser access cues.org and click 'log in'.

2. From here, click "Forgot username?".

LEAD THE WAY

Creating / Resetting Your Password

PROCESS (cont.)

3. Enter your email address and click submit *Use the email address that is on file with CUES

Let's get you logged in!

Start by entering your email address below. If you do not know the email address associated with your account, please email **cues@cues.org** to get access to your account.

After submitting your email address, be on the lookout for an email from **cues@cues.org** for further instructions. This email will contain your **username** and a link to create or reset your **password**.

Please note, when creating a password only use letters and numbers, no special characters.

Email Address

[ ]

Submit

4. An email from cues@cues.org will be sent to the email address provided with your username and a link to setup your password. *If you do not see the email in 5 minutes, check your spam/junk folder. *The link to reset your password is valid for 24 hours.

LEAD THE WAY